

# Elastic for insurance

Modern insurance operations require real-time visibility and intelligence. But generating insights with speed can be challenging for many insurers.

## The problem? Data fragmentation.

Critical information is spread across disconnected policy and claims systems, security tools, and external data sources. Rising volumes of structured and unstructured data are stored in different environments and formats. Data often needs to be manually prepared and normalized before it's analyzed. The complexities lead to:

 <p>Slower claims resolution</p>	 <p>Delays and blind spots in fraud and threat detection</p>	 <p>Rising infrastructure and storage costs</p>	 <p>Friction in the customer experience</p>
---	---	---	--

**To make faster, more informed decisions at scale, the right data foundation is crucial. The Elasticsearch Platform provides that foundation.**

Turn massive, disjointed datasets into real-time, enterprise-wide intelligence.

Elastic provides a secure, flexible, AI-driven platform that helps insurers modernize operations while prioritizing security and governance.

ELASTIC ENABLES	HOW IT WORKS
<b>Enterprise-wide visibility</b>	Ingest structured and unstructured data instantly — across any environment in your ecosystem — without disrupting core data workflows. Data stays secure and governed at its original source.
<b>Real-time insights with context</b>	Enable teams to query and surface the most relevant information from your data ecosystem in real time using context engineering.
<b>Automated actions at scale</b>	Use AI-powered capabilities to improve security and core operational processes, from automating underwriting tasks and document indexing to claims processing and various customer care channels.

## Accelerate modernization with Elastic



### Accelerate claims processing

Give teams real-time visibility into all claims-related data on one platform. Shorten the claims cycle with AI-powered capabilities, such as automated claim classification, fraud flagging, policy matching, and document summarization.



### Detect fraud and cyber threats with machine speed

Identify anomalies and conduct investigations faster with a real-time, connected view of telemetry, transactional data, identity logs, and behavioral patterns. Match the speed of adversaries with AI-powered workflows.



### Reduce data storage costs

Instead of bringing data to your questions, bring your questions to the data. The Elasticsearch Platform provides a more economical way to access your data — only pulling back what you need when you need it, reducing bandwidth usage and lowering costs.



### Deliver faster, more accurate customer experiences

Make critical information instantly searchable and actionable across digital channels and customer care workflows. Teams can find policy, claims, contract, financial, segmentation, and communications data on one platform.

## Lay the foundation for new possibilities with your data

BEFORE ELASTIC	AFTER ELASTIC	THE IMPACT
Fragmented data	Connected data	Teams find what they need instantly, without switching between screens.
Delayed decisions	Real-time, relevant insights	Teams make informed decisions faster, with less manual work.
AI experimentation	AI-driven operations	Confidently scale AI and agentic workflows with a built-in layer of governance and security that supports the proper use of your entire data ecosystem.

### Leading insurers choose Elastic

Elastic is trusted by **8 of the top 10** global insurers, including:



[Learn how](#) Elastic helps you build the foundation your AI investments need to succeed.