



Search

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Elastic Cloud pricing

Elastic Cloud Hosted pricing

Elastic Cloud Serverless pricing

Self-managed

Elastic self-managed subscriptions

The Elastic Stack — Elasticsearch, Kibana, and Integrations — powers a variety of use cases. And we have flexible plans to help you get the most out of your on-prem subscriptions.

Our [resource-based pricing philosophy](#) is simple: You only pay for the data you *use*, at any scale, for every use case.

Contact sales for more pricing information about self-managed licensing.

Contact us

Storage types

Storage types	Inverted index (for search)	Evaluating calculated fields at index time	Runtime fields	Lookup runtime field	Document store (for unstructured)	Columnar store (for analytics)	BKD trees (for numeric, dates, & geo)	Flattened field type	Histogram field type	Match only text field type	Shape field type	Vector field type	Version field type	Wildcard field type	Synthetic _source	Pattern text field type for logsdb indices
Inverted index (for search)	✓		✓		✓		✓		✓		✓		✓		✓	
Evaluating calculated fields at index time	✓		✓		✓		✓		✓		✓		✓		✓	
Runtime fields	✓		✓		✓		✓		✓		✓		✓		✓	
Lookup runtime field	✓		✓		✓		✓		✓		✓		✓		✓	
Document store (for unstructured)	✓		✓		✓		✓		✓		✓		✓		✓	
Columnar store (for analytics)	✓		✓		✓		✓		✓		✓		✓		✓	
BKD trees (for numeric, dates, & geo)	✓		✓		✓		✓		✓		✓		✓		✓	
Flattened field type	✓		✓		✓		✓		✓		✓		✓		✓	
Histogram field type	✓		✓		✓		✓		✓		✓		✓		✓	
Match only text field type	✓		✓		✓		✓		✓		✓		✓		✓	
Shape field type	✓		✓		✓		✓		✓		✓		✓		✓	
Vector field type	✓		✓		✓		✓		✓		✓		✓		✓	
Version field type	✓		✓		✓		✓		✓		✓		✓		✓	
Wildcard field type	✓		✓		✓		✓		✓		✓		✓		✓	
Synthetic _source	15		15												15	
Pattern text field type for logsdb indices																

Data management



Snapshot as simple archives				✓	
Snapshot lifecycle management	✓	✓		✓	✓
Snapshot-based peer recoveries				✓	
Data rollups	✓	✓		✓	✓
Data streams	✓	✓		✓	✓
Data tiers	✓	✓		✓	✓
Data transforms	✓	✓		✓	✓
Index lifecycle management	✓	✓		✓	✓
Data stream lifecycle	✓	✓		✓	✓
Downsampling lifecycle	✓	✓		✓	✓
Streams	✓	✓		✓	
Streams AI Suggestions				✓	
Stack management					
Data import tutorials	✓	✓		✓	✓
Ingest Node Pipeline Builder UI	✓	✓		✓	✓
Grok Debugger	✓	✓		✓	✓
Upgrade Assistant	✓	✓		✓	✓
License management	✓	✓		✓	✓
Centralized Logstash pipeline management		✓		✓	✓
Scalability & resiliency					
Clustering & high availability	✓	✓		✓	✓
Cluster rebalancing	✓	✓		✓	✓
Advanced cluster rebalancing ¹³				✓	
Cross-cluster search (legacy certificate based security model / _search only)	✓	✓		✓	✓
Cross-cluster search (advanced API-key based security model / including ES QL)				✓	
Cross-cluster ES QL				✓	
Cross-cluster replication		✓		✓	
Elastic Stack security					
Secure settings	✓	✓		✓	✓
Encrypted communications	✓	✓		✓	✓
Role-based access control	✓	✓		✓	✓



Kibana Spaces	✓	✓	✓	✓	✓
Kibana feature controls	✓	✓	✓	✓	✓
Kibana sub-feature privileges ⁸		✓	✓	✓	✓
Prelogin access agreement		✓	✓	✓	✓
API keys management	✓	✓	✓	✓	✓
Elasticsearch audit logging		✓	✓	✓	✓
Kibana audit logging		✓	✓	✓	✓
IP filtering		✓	✓	✓	✓
LDAP, PKI ³ , Active Directory authentication		✓	✓	✓	✓
Elasticsearch Token Service		✓	✓	✓	✓
Single sign-on (SAML, OpenID Connect, Kerberos, JWT)		✓	✓	✓	
Attribute-based access control		✓	✓	✓	
Field- and document-level security		✓	✓	✓	
Custom authentication & authorization realms		✓	✓	✓	
Encryption at rest support		✓	✓	✓	
FIPS 140-2 mode		✓	✓	✓	
Advanced security for remote clusters			✓		
Alerting					
Noise reduction capabilities (e.g: Scheduled Snooze, Muting, Deduping, etc.)	✓	✓	✓	✓	✓
Maintenance Windows		✓		✓	
Tracking containment rule type (geofencing)		✓		✓	✓
Anomaly detection rule types by Machine Learning		✓		✓	
Operational rule type for transforms	✓	✓		✓	✓
Search threshold rule types for Discover	✓	✓		✓	✓
Case Management	✓	✓		✓	✓
Case user assignment		✓		✓	
Elastic Connectors (e.g., Server Log and Index)	✓	✓		✓	✓
Connectors (Actions) (e.g., email, webhook, Jira, Jira service management, MS Teams, IBM Resilient, OpsGenie, PagerDuty, Slack,		✓		✓	✓



Amazon Bedrock, Google Vertex, Sentinel One, CrowdStrike, AI Connector, Microsoft Defender for Endpoint)				✓	
Watcher			✓	✓	✓
Clients					
REST APIs	✓	✓		✓	✓
Language clients	✓	✓		✓	✓
Query DSL	✓	✓		✓	✓
Console	✓	✓		✓	✓
ES-Hadoop	✓	✓		✓	✓
JDBC Client		✓		✓	
ODBC Client		✓		✓	
Tableau Connector		✓		✓	
Localized UI					
English	✓	✓		✓	✓
Chinese (Simplified)	✓	✓		✓	✓
French	✓	✓		✓	✓
Japanese	✓	✓		✓	✓
German	✓	✓		✓	✓
AutoOps for self-managed clusters via Cloud Connect					
Real-time root cause analysis and resolution steps				✓	
Insights on how to improve performance and stability				✓	
Resource utilization visibility				✓	
Default data retention				✓	
Notifications to alerting and messaging frameworks (Slack, MS teams, PD, custom webhooks, and more)				✓	
Customization of events				✓	
Stack monitoring					
Full-stack monitoring (including Beats and Logstash)	✓	✓		✓	
Multi-stack monitoring		✓		✓	
Configurable retention policy		✓		✓	



Full-text search

Relevance scoring	✓	✓	✓	✓	✓
Highlighting	✓	✓	✓	✓	✓
Type ahead	✓	✓	✓	✓	✓
Corrections	✓	✓	✓	✓	✓
Suggestions	✓	✓	✓	✓	✓
Percolations	✓	✓	✓	✓	✓
Async search	✓	✓	✓	✓	✓
Results pinning	✓	✓	✓	✓	✓
Dynamically updateable synonyms	✓	✓	✓	✓	✓
Query profiler	✓	✓	✓	✓	✓
Similarity functions for vector fields	✓	✓	✓	✓	✓
Vector search	✓	✓	✓	✓	✓
DiskBBQ				✓	
Rank Vectors (for MaxSim)				✓	
Doc-value-only fields	✓	✓	✓	✓	✓
Synonym management	✓	✓	✓	✓	
Retrievers: Standard, kNN, pinned, rescorer	✓	✓	✓	✓	
Retrievers: linear, rule, RRF, text similarity re-ranker				✓	
Reciprocal Rank Fusion (RRF) for hybrid search				✓	
Query Rules				✓	
Learning to Rank				✓	
Indexing vectors with GPUs				✓	

Analytics

Aggregations	✓	✓	✓	✓	✓
Boxplot aggregation	✓	✓	✓	✓	✓
Cumulative cardinality aggregation	✓	✓	✓	✓	✓
Geoline aggregation		✓	✓	✓	✓
Geoshape aggregations		✓	✓	✓	✓



Moving percentiles aggregation	✓	✓	✓	✓	✓
Multi terms aggregation	✓	✓	✓	✓	✓
Normalize aggregation	✓	✓	✓	✓	✓
Range aggregation over histogram fields	✓	✓	✓	✓	✓
Random sampler aggregation	✓	✓	✓	✓	✓
Rate aggregation	✓	✓	✓	✓	✓
Significant terms aggregation p-value score	✓	✓	✓	✓	✓
String stats aggregation	✓	✓	✓	✓	✓
Text categorization aggregation		✓	✓	✓	
Top metrics aggregation	✓	✓	✓	✓	✓
T-test aggregation	✓	✓	✓	✓	✓
Graph exploration		✓		✓	
Vector tiles API	✓	✓	✓	✓	✓
<hr/>					
Query languages					
Elasticsearch SQL APIs & CLI	✓	✓	✓	✓	✓
Event Query Language (EQL)	✓	✓	✓	✓	✓
ES QL (Elasticsearch Query Language)	✓	✓	✓	✓	✓
Cross-cluster ES QL				✓	
<hr/>					
Data exploration for machine learning					
Data Visualizer	✓	✓	✓	✓	✓
File upload wizard	✓	✓	✓	✓	✓
Data drift		✓		✓	
Dashboard embeddables		✓		✓	
<hr/>					
Agent Builder					
Native chat agent in Kibana				✓	
Built in and custom tools				✓	
Custom agent creation				✓	
External integration - API/MCP/A2A				✓	
<hr/>					
Anomaly detection					
Single metric and multi-metric		✓		✓	



Rare analysis		✓		✓	
Root cause indication		✓		✓	
Forecasting on time series		✓		✓	
DST support		✓		✓	
Data frame analysis					
Outlier detection		✓		✓	
Regression		✓		✓	
Classification		✓		✓	
Feature importance		✓		✓	
Inference and model management					
Language identification	✓	✓		✓	✓
Third party model management, for ML nodes		✓		✓	
Kibana Space access to models		✓		✓	
Elastic Learned Sparse Encoder (ELSER) - packaged for ML nodes		✓		✓	
e5 - packaged for ML nodes		✓		✓	
Elastic Rerank				✓	
Elastic Inference Service ¹⁷				✓	
Inference API - support for Elastic managed, third party, and self managed embeddings, reranking, and LLM providers				✓	
AIOps					
Explain log rate spikes		✓		✓	
Log Pattern Analysis		✓		✓	
Change Point Detection		✓		✓	
Search server	✓	✓		✓	✓
Search management UI	✓	✓		✓	✓
Search stack monitoring	✓	✓		✓	✓
Dashboards for web and search analytics	✓	✓		✓	✓
Dev Console	✓	✓		✓	✓
Elastic AI Assistant				✓	



Content management UI	✓	✓	✓	✓	✓
Ingestion pipeline management		✓		✓	
Inference processor management		✓		✓	
Extraction Service (Beta)		✓		✓	
Machine Learning / AI					
Third party model management, for ML nodes		✓		✓	
Elastic Learned Sparse Encoder (ELSER) - packaged for ML nodes		✓		✓	
e5 - packaged for ML nodes		✓		✓	
Elastic Rerank				✓	
Elastic Inference Service ¹⁷				✓	
Inference API - support for Elastic managed, third party, and self managed embeddings, reranking, and LLM providers				✓	
Playground				✓	
Query and relevance					
Elasticsearch query DSL	✓	✓	✓	✓	✓
ES QL (Elasticsearch Query Language)	✓	✓	✓	✓	✓
ES QL Lookup Joins	✓	✓	✓	✓	✓
Language-specific relevance	✓	✓	✓	✓	✓
Vector search	✓	✓	✓	✓	✓
Similarity functions for vector fields	✓	✓	✓	✓	✓
Synonym management	✓	✓	✓	✓	
Reciprocal Rank Fusion (RRF) for hybrid search				✓	
Query rules				✓	
Learning to Rank (LTR)				✓	
Search Applications (beta)				✓	
Clients					
Language clients (open source)	✓	✓	✓	✓	✓
Search UI (open source)	✓	✓	✓	✓	✓
AI ecosystem client integrations (open source)	✓	✓	✓	✓	✓
Web and search analytics client (Beta)	✓	✓	✓	✓	✓
Security					



LDAP, PKI³, Active Directory authentication

Single sign-on (SAML, OpenID Connect, Kerberos, JWT)

Encryption at rest support



Ingest products & features

Filebeat, Metricbeat, Winlogbeat, Packetbeat¹², Heartbeat, Auditbeat

Functionbeat

Real browser-based synthetic monitoring agent

Logstash

ES-Hadoop

File import wizard

Auto Import



Fleet

Fleet Server

Fleet app

Fleet integrations

Elastic Agent

Selective agent binary updates

Scheduled agent binary upgrades

Automatic agent binary upgrades

Selective agent policy reassignment

Selective agent unenrollment

Per Policy output assignment

Per Integration output assignment

Reusable Integration policies

Fleet Space Awareness

Fleet Multi-Cluster support

Fleet Agent Migration to another cluster



Fleet

Fleet Server

Fleet app

Fleet integrations

Elastic Agent

Selective agent binary updates

Scheduled agent binary upgrades

Automatic agent binary upgrades

Selective agent policy reassignment

Selective agent unenrollment

Per Policy output assignment

Per Integration output assignment

Reusable Integration policies

Fleet Space Awareness

Fleet Multi-Cluster support

Fleet Agent Migration to another cluster



Data sources - For a full list of integrations available, check out our [Integrations page](#).

Abuse.ch





Check Point Firewall	✓	✓	✓	✓	✓
Cloudflare	✓	✓	✓	✓	✓
CrowdStrike Falcon	✓	✓	✓	✓	✓
Fortinet Fortigate	✓	✓	✓	✓	✓
File Integrity Monitoring	✓	✓	✓	✓	✓
Google Workspace	✓	✓	✓	✓	✓
Microsoft 365 Defender & Defender for Endpoint	✓	✓	✓	✓	✓
Microsoft (Office) 365	✓	✓	✓	✓	✓
Network Packet Capture	✓	✓	✓	✓	✓
NetFlow & IPFIX	✓	✓	✓	✓	✓
Okta	✓	✓	✓	✓	✓
Palo Alto Networks Cortex XDR	✓	✓	✓	✓	✓
Palo Alto Networks Firewalls	✓	✓	✓	✓	✓
SentinelOne	✓	✓	✓	✓	✓
Tenable	✓	✓	✓	✓	✓
Zscaler	✓	✓	✓	✓	✓

Data transformation

Index time enrichment	✓	✓	✓	✓	✓
Processors	✓	✓	✓	✓	✓
Analyzers	✓	✓	✓	✓	✓
Tokenizers	✓	✓	✓	✓	✓
Filters	✓	✓	✓	✓	✓
Filter on ANN - vector Search	✓	✓	✓	✓	✓
Grok	✓	✓	✓	✓	✓
Field transformation	✓	✓	✓	✓	✓
External lookup enrichment	✓	✓	✓	✓	✓
Circle ingest processor	✓	✓	✓	✓	✓
Match & Geo-match enrich processor ¹⁰	✓	✓	✓	✓	✓
Support for MaxMind commercial databases				✓	
Support for IPinfo commercial databases				✓	
Redact ingest processor		✓		✓	

Content Integrations¹⁶

Elastic open web crawler	✓	✓	✓	✓
Connector Framework	✓	✓	✓	✓
Connector API	✓	✓	✓	✓
Elastic Azure Blob Storage connector		✓	✓	✓
Elastic Box connector		✓	✓	✓
Elastic Confluence Cloud & Server connector		✓	✓	✓
Elastic Confluence Data Center connector		✓	✓	✓
Elastic Dropbox connector		✓	✓	✓
Elastic GitHub & GitHub Enterprise Server connector		✓	✓	✓
Elastic Gmail connector		✓	✓	✓
Elastic Google Cloud Storage connector		✓	✓	✓
Elastic Google Drive connector		✓	✓	✓
Elastic GraphQL connector		✓	✓	✓
Elastic Jira Cloud & Server connector		✓	✓	✓
Elastic Jira Data Center connector		✓	✓	✓
Elastic MongoDB connector		✓	✓	✓
Elastic Microsoft SQL connector		✓	✓	✓
Elastic MySQL connector		✓	✓	✓
Elastic Network Drive connector		✓	✓	✓
Elastic Notion connector		✓	✓	✓
Elastic OneDrive connector		✓	✓	✓
Elastic Oracle connector		✓	✓	✓
Elastic Outlook connector		✓	✓	✓
Elastic PostgreSQL connector		✓	✓	✓
Elastic Redis connector		✓	✓	✓
Elastic S3 connector		✓	✓	✓
Elastic Salesforce connector		✓	✓	✓
Elastic ServiceNow connector		✓	✓	✓
Elastic SharePoint Online connector		✓	✓	✓
Elastic SharePoint Server connector		✓	✓	✓



Elastic Zoom connector



Visualizations

Time series



Geo



Metrics



Tables



Tag cloud



Custom (Vega)



Lens



Data exploration

ES|QL (Elasticsearch Query Language)



Dashboards



Drilldown between dashboards



Drilldown to URL



Discover



Console



Kibana query autocomplete



Kibana runtime fields editor



Run search sessions in background



Graph analytics



Data views



Share & collaborate

Embeddable dashboards



Anonymous access control (public sharing)



CSV exports



PDF and PNG reports



Saved queries



Content management

Kibana Spaces



Custom banners





	Cloud	On-premises	Self-managed	Cloud	On-premises
Tags	✓	✓	✓	✓	✓
Navigational search	✓	✓	✓	✓	✓
Observability overview	✓	✓	✓	✓	✓
User Experience overview	✓	✓	✓	✓	✓
Curated ad hoc data exploration	✓	✓	✓	✓	✓
Service Level Objectives (SLOs)		✓	✓	✓	
Kibana alerting and actions ⁵	✓	✓	✓	✓	✓
Elastic AI Assistant				✓	
Universal Profiling				✓	
LLM Observability	✓	✓	✓	✓	✓
AI-assisted pipelines and parsing with Streams		✓	✓	✓	
Elastic Workflows				✓	
APM Server	✓	✓	✓	✓	✓
Jaeger intake	✓	✓	✓	✓	✓
OpenTelemetry intake for traces and metrics	✓	✓	✓	✓	✓
APM app	✓	✓	✓	✓	✓
Distributed tracing	✓	✓	✓	✓	✓
Service maps		✓	✓	✓	
Tail-based sampling		✓	✓	✓	
Correlations		✓	✓	✓	
Synthetic _source for APM indices	15	15	✓		15
LLM tracing	✓	✓	✓	✓	✓
APM agents					
Java	✓	✓	✓	✓	✓
.NET	✓	✓	✓	✓	✓
Go	✓	✓	✓	✓	✓
Ruby	✓	✓	✓	✓	✓
RUM (JavaScript)	✓	✓	✓	✓	✓



	1	2	3	4	5
Node	✓	✓	✓	✓	✓
Integrations					
Elastic Logs, Metrics	✓	✓	✓	✓	✓
Kibana alerting and actions ⁵	✓	✓	✓	✓	✓
Machine learning		✓		✓	
Synthetic _source for Profiling indices	15		15	✓	15
Log shipper (Filebeat)	✓	✓	✓	✓	✓
Dashboards for common data sources	✓	✓	✓	✓	✓
Logs app	✓	✓	✓	✓	✓
Logsdb indices for logs	✓	✓	✓	✓	✓
Synthetic _source for logsdb indices	15		15	✓	15
Custom routing on sort fields for logsdb				✓	
Pattern-based Compression for log messages				✓	
Integrations					
Elastic APM, Synthetic Monitoring private locations	✓	✓	✓	✓	✓
Kibana alerting and actions ⁵	✓	✓	✓	✓	✓
Log categorization		✓		✓	
Machine learning		✓		✓	
Metric shipper (Metricbeat)	✓	✓	✓	✓	✓
Dashboards for common data sources	✓	✓	✓	✓	✓
Metrics app	✓	✓	✓	✓	✓
Time series indices for metrics (TSDS)	✓	✓	✓	✓	✓
Synthetic _source for time series indices	15		15	✓	15
Downsampling	✓	✓	✓	✓	✓
Integrations					
Elastic Logs, APM	✓	✓	✓	✓	✓
Kibana alerting and actions ⁵	✓	✓	✓	✓	✓
Machine learning		✓		✓	



Project Monitors	✓	✓	✓	✓	✓
Managed Test Execution Service ¹⁴					
Private Testing Locations	✓	✓	✓	✓	✓
Point and Click Script Recorder	✓	✓	✓	✓	✓
Integrations					
Elastic Logs, Metrics, APM	✓	✓	✓	✓	✓
Kibana alerting and actions ⁵	✓	✓	✓	✓	✓
Machine learning		✓		✓	
Elastic Common Schema	✓	✓	✓	✓	✓
Extended detection and response (XDR)	✓	✓	✓	✓	✓
Security information and event management (SIEM)	✓	✓	✓	✓	✓
Host security analysis	✓	✓	✓	✓	✓
Network security analysis	✓	✓	✓	✓	✓
User security analysis	✓	✓	✓	✓	✓
Timeline event explorer	✓	✓	✓	✓	✓
Case management	✓	✓	✓	✓	✓
Detection engine (e.g., correlation, indicator match, threshold)	✓	✓	✓	✓	✓
Prebuilt detection rules	✓	✓	✓	✓	✓
Prebuilt detection rules import/export	✓	✓	✓	✓	
Prebuilt detection rules customization				✓	
Detection alerts suppression		✓		✓	
Analyst Insights		✓		✓	
Detection alert external actions		✓		✓	✓
Machine learning anomaly detection		✓		✓	
Prebuilt anomaly detection jobs		✓		✓	
Attack Discovery				✓	
Malware prevention	✓	✓	✓	✓	✓
Admin-defined endpoint blocklist	✓	✓	✓	✓	✓
Ransomware prevention		✓		✓	
Malicious behavior protection		✓		✓	



Host Isolation		✓		✓	
Interactive response console		✓		✓	
Tamper protection		✓		✓	✓
Elastic AI Assistant				✓	
Agent Builder for Security				✓	
Threat intelligence management				✓	
Customizable on-endpoint protection notifications		✓		✓	
Cloud and Kubernetes Security Posture Management (K/CSPM)				✓	
Workload session auditing				✓	
Device Control				✓	
Automatic Migration				✓	
Manual rule runs	✓	✓		✓	✓
Rule gaps information	✓	✓		✓	✓
Automatic rule gaps fill				✓	
Entity AI Summary				✓	
Value reports				✓	
Elastic Workflows				✓	
Integrations					
Elastic Agent	✓	✓		✓	✓
Elastic APM	✓	✓		✓	✓
IPinfo Commercial Database				✓	
Elastic Maps	✓	✓		✓	✓
Kibana Alerts and Actions ⁵	✓	✓		✓	✓
Response actions on 3rd-party endpoint solutions				✓	
Osquery Manager	✓	✓		✓	✓
Network Packet Capture ¹²	✓	✓		✓	✓
Threat intelligence feeds and platforms	✓	✓		✓	✓
Atlassian Jira		✓		✓	✓
Swimlane SOAR		✓		✓	✓
IBM Resilient		✓		✓	
ServiceNow ITOM, ITSM, SecOps		✓		✓	



Machine learning

Elastic Maps Service⁶

Base layer maps

Elastic Maps Server¹¹

Maps app

Shapefile and GeoJSON upload



Multiple layers



Native vector tile support



Layer-based filtering



Client-side styling



Individual points and shapes



Geo aggregations



Embed Maps in dashboard



Tracking alerts



Containment alerts



Geo-threshold alerts



Display up to 24 zoom levels



Custom raster and vector tile service support



Kibana Alerts: tracking containment (geofencing)



Elastic Cloud Enterprise

Deploy anywhere: bare metal, VMs, private or public cloud



Centrally provision, manage, and monitor multiple clusters



Resource tagging, and tag-based deployment configuration



Online same-day version updates



Single-click upgrades & scaling



User and role management



Automated periodic snapshots





Cross-cluster search and replication across ECE installations				✓	
Deployment autoscaling				✓	
Advanced security for remote clusters				✓	
Elastic Cloud on Kubernetes⁴					
Deploy Elasticsearch, Kibana, and APM Server, Beats, Enterprise tier, and Elastic Agent on Kubernetes	✓			✓	
Deploy Search and Elastic Maps Server on Kubernetes				✓	
Provision, manage, and monitor multiple clusters	✓			✓	
Default Elastic Stack security and authentication for every deployment	✓			✓	
Single command upgrades and scaling	✓			✓	
Cross-cluster replication and search within or outside of a Kubernetes cluster				✓	
Autoscaling Elasticsearch and Machine learning nodes				✓	
Support coverage		24/7/365	24/7/365		Business hrs
Target initial response times		Critical: 1 hr L2: 4 hrs L3: 1 business day	Critical: 1 hr L2: 4 hrs L3: 1 business day		Critical: 4 hrs L2: 1 day L3: 2 days
Unlimited # of incidents	✓		✓		✓
Unlimited # of projects			✓		
Support contacts ⁷	8	8	8		6
Web and phone support	✓		✓		✓
Emergency patches	✓		✓		

¹ For a more detailed discussion of our licensing options and 2021 licensing changes, please refer to the [licensing FAQ on our website](#).² Available under the Elastic License. Select features are also available under SSPL or Apache License 2.0. For questions about which features may be licensed under SSPL and Apache License 2.0, please contact elastic_license@elastic.co.³ Feature is currently not available in deployments on Elastic Cloud Enterprise.⁴ Customers whose Enterprise subscriptions use ECE/ECE Instances as the billing metric must agree to additional terms before they can access the Enterprise-level features listed in this section. Please [contact us](#).⁵ Refer to the Alerting section (Kibana Alerts and Kibana Actions items) for further details. Alerting rules based on anomaly detection or SLOs are only available on Platinum and Enterprise tiers.⁶ [Elastic Maps Service - Terms of Service](#)⁷ Elastic Certified Professionals can be added as additional Support contacts on paid subscriptions at no additional charge.⁸ Access to administering Kibana subfeature privileges start at the Gold tier and are available on a per-feature basis matching the feature's subscriptions tier.⁹ Gold Subscription tier is no longer available for new customers, try Elastic Cloud Gold instead. Customers with existing Gold Subscriptions will continue to be supported through the end of its current subscription term.¹⁰ [Elastic Geolp Database Service Agreement](#)¹¹ Subject to Elastic Vector Tiles Data License Agreement¹² Re-distributing the Windows release of Packetbeat and the Network Packet Capture agent integration for Windows hosts requires an additional license to npcap, a Windows packet sniffing library, that may be obtained from nmap.org.¹³ Advanced cluster rebalancing is based on observed data stream write loads described in [cluster-level shard allocation](#).



Workplace Search, Elastic web crawler or native connectors. For more details on discontinued products, please consult our [product subscription archive](#).

¹⁷ Additional usage charges apply.

The list above reflects the features available in the latest version of the Elastic Stack. Any features or functions of services or products referenced on this page or other pages, or in any presentations, press releases or public statements, which are not currently available or not currently available as a GA release, may not be delivered on time or at all. The development, release, and timing of any features or functionality described for our products remains at our sole discretion. Customers who purchase our products and services should make the purchase decisions based upon services and product features and functions that are currently available.

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